



Your CMP account number:

Central Maine Power  
customer assistance line  
**1-800-750-4000**

To report a power outage: 1-800-696-1000



Service location

Billing date: 12/30/10

Read cycle: 18

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**Customer Meter Summary**

Meter Number	Read Date	Prior Read Date	Number of Days	Meter Reading	Prior Meter Reading	Total KWH
SA93352660	12/28/10	11/29/10	29	40924	40304	620

**Account Summary**

<b>Prior balance</b>						\$107.80
Payments received through 12/30/10 - thank you					\$107.80-	
<b>Balance forward</b>						\$0.00
<b>New charges</b>						
Electricity Delivery: Central Maine Power (see detail below)					\$39.52+	
Electricity Supply: Standard Offer Service					\$55.98+	
<b>Total new charges</b>						\$95.50

**Current Account Balance:** Please pay before 01/29/11 **\$95.50**

**Central Maine Power Delivery Service Account Detail**

<b>Prior balance for Central Maine Power delivery</b>						\$44.42
Payments received - thank you					\$44.42-	
<b>Balance forward</b>						\$0.00
<b>Current delivery charges</b>						
Delivery Charges: Residential						
Delivery Service:	620	KWH			\$39.52+	
Up to	100	KWH @	\$8.41			
Over	100	KWH @	.059819			
<b>Total current delivery charges</b>						\$39.52
<b>Central Maine Power account balance</b>						\$39.52

**Messages about your Central Maine Power delivery account**

We are installing Smart Meters at homes and businesses throughout our service area. You will receive a new smart meter over the next 18 months. Smart meters will provide you with information to manage your energy use.

Smart meters: Please visit our Web site at [www.cmpco.com](http://www.cmpco.com) to learn more about the benefits to you.

Please see back page for important information

	Your electricity usage (in kilowatt hours)												
	12/10	11/10	10/10	09/10	08/10	07/10	06/10	05/10	04/10	03/10	02/10	01/10	12/09
Daily	21	21	23	17	16	18	20	20	23	24	27	*25	27
Monthly	620	702	653	561	482	594	557	587	751	658	789	763	880

**\* Estimated**

Thank you for enrolling in our online payment program. If you are receiving this bill via email, you are all set to pay your bill electronically. For more convenience, have your payment automatically deducted from your account every month. Go to [www.cmpco.com/youraccount](http://www.cmpco.com/youraccount). Questions? Email us at [customerservice@cmpco.com](mailto:customerservice@cmpco.com).

Your CMP account number:

**Central Maine Power Co.**  
**PO Box 1084**  
**Augusta ME 04332-1084**

Addison Fox  
123 Education Ave  
Somewhere, Maine

Please pay this amount  
**\$95.50**  
before 01/29/11 so you  
can avoid late charges

Please write  
amount paid:  
\$ \_\_\_\_\_  
Thank you!



Please do not write below this line

601230102110437536001000009550

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### **Messages about your Central Maine Power delivery account** *(continued from previous page)*

Our phone system lets you access information quickly and easily during an outage. We'll provide updates on the cause and expected restoration time. If you experience an outage call 1-800-696-1000.

We deliver reliable service all year long! During 2010 we completed system upgrades and began construction of MPRP to help build a stronger, smarter grid for Maine. Visit [www.cmpco.com](http://www.cmpco.com) for details.

customers: We are in your neighborhood with our Tree Care Program. Licensed arborists are working to ensure reliable service by trimming trees and branches that have the potential to cause outages.

Sign up for eBill by January 8, 2011 and you could win a four-pack of lift tickets to Saddleback. See the insert in this month's bill for contest rules and to learn more about eBill.

Help keep Maine kids warm this winter. Join CMP and WMTW-Channel 8 for our 6th Annual Mitten Drive. Donate new mittens, hats and gloves. Collection boxes at Renys, Mardens, Tim Hortons locations. Visit [www.cmpco.com](http://www.cmpco.com) for details.

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## **Customer Information for your Delivery Service**

Delivery rates are approved by the Maine Public Utilities Commission. For bills that cover both electricity supply and CMP delivery, CMP forwards energy-supply payments to the appropriate energy provider. For a schedule of CMP delivery rates, call 1-800-750-4000 or visit [www.cmpco.com](http://www.cmpco.com) on the internet. **TTY for the deaf: 1-800-445-5631.**

### **CMP's delivery role under Maine law**

The State of Maine changed the electricity-utility business as of March 1st, 2000. The law now separates electric supply from its delivery. You may choose a competitive energy provider, or automatically take energy from the Standard Offer provider. CMP no longer generates electricity. We operate the system that delivers your electricity, and we service your account.

### **Questions?**

To ask a question or dispute a bill, you can call 1-800-750-4000 or email [customer.service@cmpco.com](mailto:customer.service@cmpco.com), or write to CMP Customer Service, 83 Edison Drive, Augusta, ME 04336.

### **Planning a move?**

Please let us know. You are responsible for any usage at your billing location until you tell us the account should be closed.

### **Payment Arrangements**

If you have trouble paying your bill, a payment plan may help. Call 1-800-686-4044 for more information.

### **Late-payment charge**

Bills are due on receipt. A rate of 0.892% will be applied each month to the unpaid balance after 25 days from the bill postmark.

### **To report a power outage**

Call 1-800-696-1000. If call volume is heavy, an automated system will log your call and generate a repair order.

### **Sales-tax exemption**

Maine sales tax does not apply to the first 750 kilowatt-hours (KWH) of residential usage.

### **What's a kilowatt-hour?**

Electric power is measured in watts. 1000 watts of power used for 1 hour is a kilowatt-hour (KWH) of energy. Example: a 100 watt bulb lit for 10 hours uses 1 KWH of energy.

### **Estimated Bills**

When we cannot read your meter, we will estimate your usage for the month. You have the right to read your own meter. Call us at 1-800-750-4000 or visit [www.cmpco.com](http://www.cmpco.com) for more information.

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# Electricity Supply

Standard Offer Service

Account:

Billing date: 12/30/10

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## Electricity Supply Account Detail

**Your electricity is supplied by the Standard Offer Service**

<b>Prior balance for Standard Offer electricity</b>		\$63.38
Payments received - thank you	\$63.38-	
<b>Balance forward</b>		\$0.00
<b>Current electricity supply charges</b>		
Residential Service (11/30/10-12/28/10)		
Energy Charge 620 KWH @ .090286	\$55.98+	
<b>Total current electricity supply charges</b>		\$55.98
<b>Standard Offer Service account balance</b>		\$55.98

## Messages about your Standard Offer electricity supply

Central Maine Power provides billing services for your electricity supplier. Supply payments are forwarded on your behalf, in accordance with the Maine Public Utilities Commission (MPUC) rules.

The average price per KWH for your Standard Offer electricity is \$0.090286.

Competitive bidding for the right to supply Standard Offer electricity is supervised by the Maine Public Utilities Commission.

Your electricity supply (Standard Offer Service) is provided by NextEra Energy Power Marketing, LLC.

For information on buying green power go to [www.maine.gov/greenpower](http://www.maine.gov/greenpower).

For additional information regarding Standard Offer Service, please see the Maine Public Utilities Commission web site at: [http://www.maine.gov/mpuc/electricity/standard\\_offer/index.shtml](http://www.maine.gov/mpuc/electricity/standard_offer/index.shtml)